

Import all contacts from Salesforce to Engage

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Once your Salesforce CRM Connector is set up, you can import all your contacts from Salesforce to Engage.

You only set up the connection once. After that, the automation will refresh and update the data once a day.

Import all contacts from Salesforce to Engage

1. In your Salesforce account, go to the Mapp Connect tab at the top of the page.
2. Chose the group whose contacts you want to import to Engage.
3. Click "Save". You're done!

Manage attributes

Default user mapping is added to the Salesforce add-on in Mapp Engage. Here are the steps to add or edit new attributes in Mapp Engage:

1. Go to *"Mapp Connect > Salesforce add-on > Add-On Settings > Mapping"*
2. Edit or add the attributes as needed.
3. Click on *Apply*
4. Ready!

The screenshot displays the Mapp Engage interface. At the top, the header shows 'mapp Mapp Engage' on the left and user information (US, 23:00) on the right. The main content area is titled 'Mapping Details' and contains a table with columns 'Type' and 'Source'. The table lists several mappings, all of type 'CORE', with sources like 'email', 'mobilePhone', 'lastName', 'firstName', and 'birthDate'. A blue button labeled 'RETURN TO DATA SYNC & MAPPING' is at the top left of the table. A modal window titled 'Edit Mapping Information' is open in the center, showing options for 'Mapping Location' (User, Transaction, Email), 'Mapping Type' (CORE, ADDON, CUSTOM, MEMBER), and a 'Source Field 1' dropdown. The modal also includes buttons for 'ADD NEW SOURCE', 'CREATE NEW ATTRIBUTE', 'CANCEL', and 'APPLY'. To the right of the modal, a table lists 'Target' attributes (Email, MobileNumber, LastName, FirstName, DateOfBirth) with 'Enabled' toggle switches and 'Edit' action buttons. At the bottom right, there is a pagination control showing 'Items per page: 5' and '1 - 5 of 15'.